



Clinical Care CONNECTIONS™

Our Purpose

Clinical Care Connections (CCC) is an outcome-based management program built on best practice principles designed to enhance the knowledge base of your staff and achieve optimum outcomes.

The program supports key areas within the healthcare industry and provides education across the areas of continence, skin and wound care management, and medical consumables.

Education and Training

We offer a variety of session types to facilitate site requirements.

- **Toolboxes:** Focused on a single topic and held between shift changes. Ideal for smaller groups and runs between 7 to 15 minutes.
- **Pick & Tick:** Facilitates learning for staff with English as a second language. Comes in three forms of Questionnaires, Scenarios and Puzzles.
- **Modules:** In-depth education session that includes pre and post questionnaires, session summary sheets and reported session outcomes. Runs for 1 hour.
- **Continence Facilitator Training:** Facilitated by a Continence Support Team at each site to ensure this large cost area is managed effectively.
- **Workshops:** A 3.5 hour Continuous Learning workshop that provides 3.5 CPD points for attendees.

Clinical Support

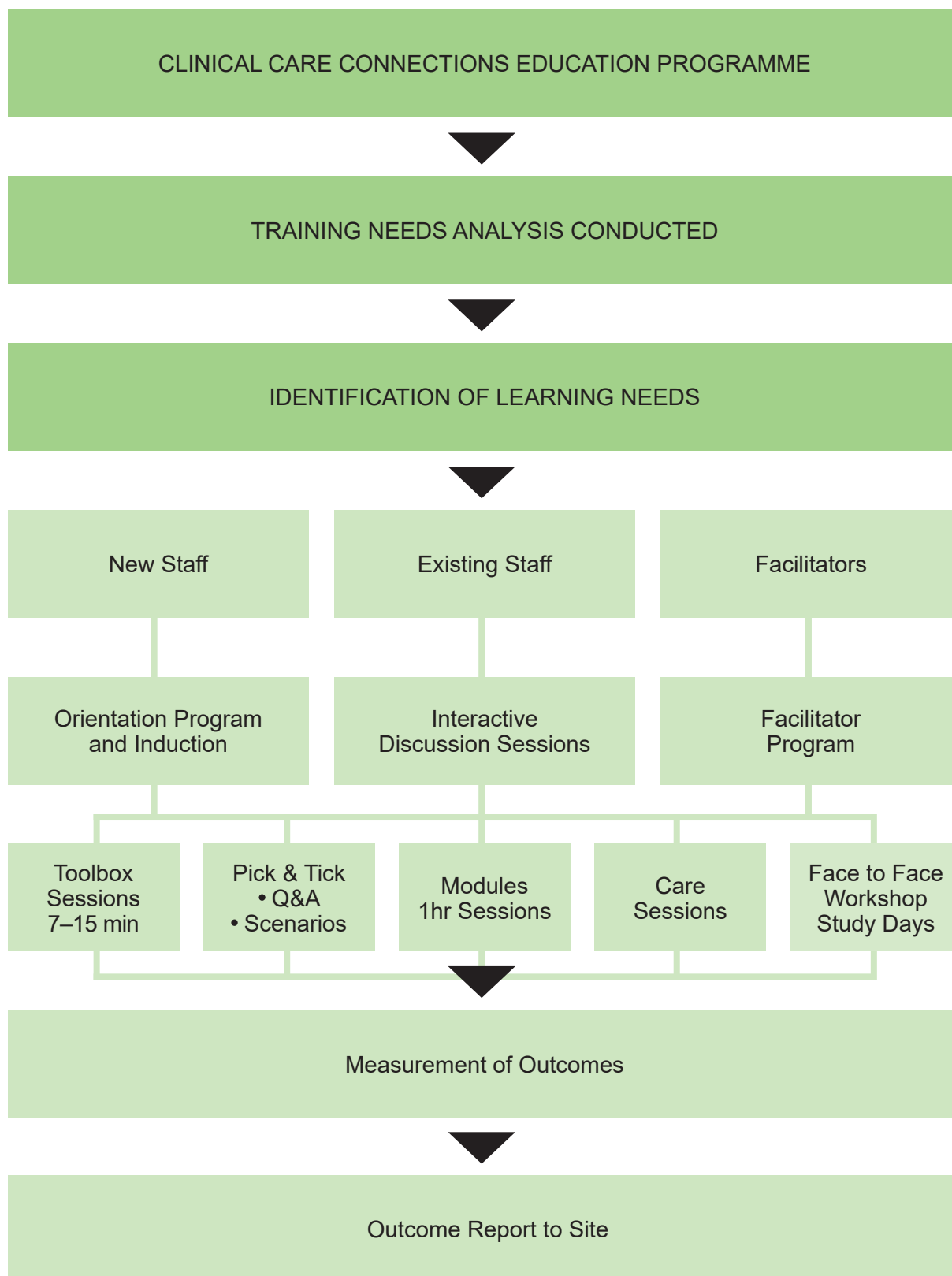
We offer the below key components to support sites with clinical programs.

- **Audits:** including Continence Quality Improvement Audits, Continence Allocation Systems Quality Audits, Skin Quality Improvement Audits and Medical Consumables Imprest Quality Improvement Audits.
- **Accreditation Support:** all documentation and education is based around current Aged Care Quality Standards. Additional site support can be provided.
- **Healthcare Product Analysis:** including product knowledge and uses as well as alternatives to support clinical assessments.
- **Resources and Tools:** discussions of organisation and government guidelines as well as aged care protocols.
- **Documentation:** such as quality reviews, processes, and risk assessments. Includes an outcome-based assessment of knowledge to provide an overview of staff competencies.
- **Resources and Manuals:** Continence Facilitator Manuals will be provided to each site and updated once a quality review is conducted.



Our Training Flow Chart

Our experienced and qualified clinical team work with you to identify key areas of education to facilitate appropriate and consistent competency training across all sites.



Contact Your Bunzl Representative
for More Information
www.bunzl.com.au/clinicalcareconnections

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